

**Tasmanian Bridge Association Incorporated
(ABN: 66 028 130 967)**

**Tasmanian Gold Swiss Pairs 2021
Data privacy, security and refund policies**

Service description:

The Tasmanian Bridge Association Incorporated (TBA) is the governing State body for bridge in Tasmania. In April 2021 the TBA will run the Tasmanian Gold Swiss Pairs (TGSP). This includes events in which bridge players of all standards can compete. Entry is open only to active members of a club affiliated to the Australian Bridge Federation (ABF) who have an ABF membership number. All events are by pre-entry only through the TGSP entry website or by completing an entry form and submitting it in the required manner.

TBA Privacy Policy

TBA regards privacy as an important part of our relationship with our players who enter our tournaments. The following privacy policy applies to all players and conforms to Internet privacy standards.

Collection, Use and Disclosure of Information:

The TBA will collect information from players entering TGSP events in order to process their entries and facilitate the running of the competition. Any data collected will only be used for these purposes. Collection of player information will occur only with an individual or authorized delegate's consent.

The following types of personal information will be collected from entrants:

1. Public information – including player names and ABF numbers.
2. Private information – including email addresses and telephone numbers.
3. Sensitive information – specifically credit card information.

Data Security and Storage

TBA will take all reasonable precautions to protect personal information so that it is not misused, lost or accessed by unauthorised people, modified or disclosed. The security of your personal information is important to us.

Public information may be published by the TBA on publicly accessible websites relating to the TGSP, for example in the form of entry lists or results.

Private information will not be published by the TBA. It will be stored and managed in accordance with generally accepted industry practice for data of this nature.

Sensitive information will not be stored by the TBA. TGSP online credit card transactions will be processed using the eWAY Payment Gateway. Sensitive information will be securely transmitted to eWAY using generally accepted industry practices (eg secure socket layer technology). For more information about eWAY and online credit card payments, please visit www.eWAY.com.au.

Player or authorised delegate access:

Players or authorised delegates have the right to review and correct any personal information of theirs held by the TBA, unless prohibited by law. This can be arranged by contacting the TBA.

Disclosure of Information:

Disclosure of private or sensitive information will occur only with consent of the individual or authorized delegate, unless the disclosure is required by law to establish, exercise or defend a legal or equitable claim, or; necessary to prevent or lessen a serious or imminent threat to the life or health of the individual or authorised delegate who is the subject of the information.

Valid entry:

An entry to a TBA event is not valid until full payment is received from all players included on the entry.

Refund policy:

All transactions are processed in Australian Dollars (AUD). Players who have submitted a valid entry and who wish to cancel their entry will be given a full refund as soon as possible after cancellation has been notified but in any event no later than 5 business days thereafter, except that refunds for cancellations made later than 24 hours before the advertised starting time of the event are made at the convenor's discretion. All refunds will be credited to the original credit card or bank account used to make the payment. To request a refund please contact the Tournament Organiser.

Cancelation Policy:

In the event that the TBA is required to cancel all or some of the TGSP events due to government regulation or instruction entry fees will be refunded in full for any events that were not completed prior to the cancelation.

Confirmation of Entries:

After entering a TGSP event online, you will receive an email confirmation from the TBA containing your entry details (if you have provided your email address). Players should be able to confirm receipt of their entry within 24 hours of submitting it by visiting the entry lists on the TGSP website. If you wish to query your entry please contact us.